



Linda (Alexander) Little **BSN, MBA, RN, CCM**

President and CEO
Neighborhood Service Organization

Linda was named the President and CEO of Neighborhood Service Organization in 2018, a safety-net health and human service agency. Drawing from her broad healthcare experience, Linda provides transformational leadership to ensure a population health management approach that delivers integrated healthcare and wraparound services to vulnerable populations...helping them live to thrive.

Linda has catapulted NSO into a highly sought-after partner in the integrated holistic healthcare arena. Linda is currently leading one of the largest housing revitalization development projects in human services. The \$20 million dollar Detroit Healthy Housing Project is a transformative project that will change the landscape of the approach to homelessness in Detroit.

Linda's transformative leadership has not wavered in the wake of COVID-19. She was key convener and lead strategist in creating an unprecedented, powerful strategic alliance to address housing insecure individuals being discharged from the hospital. This Recuperative Housing Project is temporary housing and continued care for patients who are experiencing homelessness or housing insecurity and need a safe place to continue their recovery, immediately following a hospital discharge. It is the first of its kind in Michigan.

Linda has spent a career spearheading successful innovative and collaborative solutions to drive change in the community to address health disparities and solve some of the critical issues plaguing most vulnerable populations. NSO is at the forefront and is the lead partner with the City of Detroit and Qualified Ventures to create "the first of its kind" Medical Respite Care Program in Detroit. This program could result in a \$159 million cost reduction for Detroit's system of care.

Prior to NSO, Linda served as the Chief Clinical Officer of Total Health Care (a nonprofit, Michigan Managed Care Plan), where she implemented a population health management strategy to improve health outcomes and equity, while optimizing operational performance.

Coupling her clinical experience in critical care with an exceptional business acumen, Linda has more than 20 years of proven transformational leadership with an emphasis on population health management, business and operational optimization, physician alignment, strategic planning, and community development. She is a registered nurse, with a Bachelor of Science in Nursing from the University of Detroit-Mercy and a Master of Business Administration-Organizational Development from Wayne State University in Detroit.

Considered one of the most talented, results-driven executives in the health and human service industry today, Linda Little embraces the philosophy that collaborative, inspiring leadership cuts across traditional boundaries. She believes this type of leadership is the catalyst necessary to effectively engage and impact both the community and providers along the continuum of the healthcare delivery spectrum. Linda has mastered the art of striking a delicate balance between the human connection and the complicated business aspects of healthcare management. State and national organizations seek her expertise to speak on care integration and population health management.

Linda is involved with various professional organizations, including Sigma Theta Tau Honor Society of Nursing, Healthcare Financial Management Associates, American College of Healthcare Executives, and Case Management Society of America, and was a member of the Re-hospitalization Reduction Task Force for MPRO-Michigan's federally designated Quality Improvement Organization for CMS (Center for Medicare & Medicaid Services). Linda has also served on several community boards and advisory councils in the metropolitan Detroit area and nationally. Additionally, Linda has been appointed to two State of Michigan Commissions: Southeast Michigan Perinatal Quality Improvement Commission (2010-2013), and Michigan Community Service Commission (2019 to current). Linda also serves on the State of Michigan's COVID-19 Community Action Task Force to address health disparities.

Linda, a native Detroiter, is married to Dr. Bryan Little and has seven amazing children.