



**Mental Health
Emergencies or
Crisis Intervention**
Call anytime:
24-Hours a Day
7 Days a Week

313-224-7000
or
1-800-241-4949
TDD: 1-866-870-2599

Prior authorization is not
required for emergency
medical services

TO ACCESS EMERGENCY SERVICES

Contact Information

Detroit Wayne Mental Health Authority

707 West Milwaukee
Detroit, MI 48202

General Office

313-344-9099

Customer Service

PHONE: 313-833-3232

FAX: 313-833-2217

TOLL FREE 1-888-490-9698

TDD: 1-800-630-1044

Grievance and Appeals

TOLL FREE: 1-888-490-9698

FAX: 313-833-4280

Family Support Subsidy

PHONE: 313-833-2493

FAX: 313-833-4150

24-Hour Centralized Access Center

Crisis Information and Referral Help Line

24 hours/day, 7 days/week

PHONE: 313-224-7000

FAX: 1-877-909-3590

TOLL FREE: 1-800-241-4949

TDD: 1-866-870-2599

www.dwmha.com



How to Obtain Emergency & After-Hours Mental Health Services



Emergency and After-Hours Access to Services

A “mental health emergency” is when an individual is experiencing a serious mental illness, a developmental disability, or a child is experiencing a serious emotional disturbance and can reasonably be expected in the near future to harm him/herself or another, or because of his/her inability to meet his/her basic needs is at risk of harm, or the person’s judgment is so impaired that he or she is unable to understand the need for treatment and that their condition is expected to result in harm to him/herself or another individual in the near future. You have the right to receive emergency services at any time, 24-hours a day, and seven days a week, without prior authorization for payment of care. If you have a mental health emergency, you should seek help right away. If the situation is potentially life-threatening, get immediate emergency assistance by calling 911.

If you are having a mental health crisis, at any time during the day or night call:

24 Hour Centralized Access Center

313-224-7000

Or

1-800-241-4949

TDD/TTY: 1-866-870-2599



Crisis Screening and Referral Services

Sometimes an individual is in an emotional crisis and cannot wait for a regular appointment to receive services. Crisis screening centers provide walk-in services for individuals in urgent need of behavioral health care. These services include a safety screening, a resource needs assessment, safety planning if necessary, and referral to either crisis services or other, appropriate options. To provide services in these situations, DWMHA has crisis screening locations for stabilization of your crisis and referral to services.

Behavioral health services are available to Wayne County residents 24 hours per day, 7 days per week, including weekends and holidays.



For Adults

Psychiatric Intervention Center (P.I.C.)

33505 Schoolcraft Rd.
Suite #3
Livonia, MI 48150
734-721-0200

Detroit Receiving Hospital

4201 St. Antoine
Detroit, MI 48201
313-745-6035

Sinai/Grace Outpatient

14230 W. McNichols
Detroit, MI 48235
313-966-4880

For Children and Adolescent Services

The Guidance Center

26300 Outer Drive
Lincoln Park, MI 48195
734-785-7704

After 5 p.m. & Weekends
1-888-711-5465

Children’s Center of Wayne County Crisis Prevention Center

90 Selden
Detroit, Michigan 48201
313-324-8557

8 A.M. – 12:00 Midnight

24-Hour Centralized Access Center

313-224-7000 or 1-800-241-4949
TDD: 1-866-870-2599