



DaJuan Smith

Chief Operating Officer Neighborhood Service Organization

As the Chief Operations Officer at Neighborhood Service Organization, DaJuan brings over 20 years of experience in hospital administrative operations, community case management, utilization case review, behavioral health treatment, and post-acute services to the position.

In his various roles throughout the Detroit Medical Center, DaJuan made great strides in bundled payment initiatives, management of excess days and the reduction of 30-day readmissions by building relationships with payers, competing hospital systems and area post-acute providers. These relationships have led to the formation of a multi healthcare system collaborative and the DMC's Post-Acute Council, which both received the 2017 Governors Excellence Award for outstanding achievement in improving health care throughout the Detroit metro area. This, amongst other impactful projects, has resulted in improved health outcomes for behavior health and physical medicine patients within the community.

DaJuan also has 15 years of mental health experience and a once thriving mental health therapy practice, specializing in Geriatric patients and transitional care services. In addition to DaJuan's role as the current COO of NSO he is also the acting CEO of Partners 4 Health, which is a Complex case management organization specializing in partnerships with Health Plans to identify and address social determinant of healthcare for improve client health outcomes.

DaJuan Smith holds a Master of Social Work specializing in Macro and Micro systems approach, with a Bachelor of Arts degree in Interpersonal Counseling. He is fully licensed with the State of Michigan and a graduate of the DMC's Leadership Academy.